BIOMETRICS IN

Aladdin Connect

WHAT ARE BIOMETRICS?

A measurable physical characteristic used to recognize the identity, or verify the claimed identity, of an applicant. **Facial images, fingerprints, and iris scan** samples are all examples of biometrics.

WHY IS ALADDIN USING BIOMETRICS ON THE CONNECT APP?

The data stored in Aladdin accounts has the potential to be sensitive information. Biometric unlock allows for a more secure alternative authentication process than regular password entry. This will help minimise any risk of a data breach/leak. **All biometric data used for biometric unlock is stored on the device, not within Aladdin.**

| HOW BIOMETRICS EFFECT THE 'KEEP ME SIGNED IN' OPTION ON THE APP	DEVICE BIOMETRICS IS UNSUPPORTED OR DEVICE BIOMETRICS IS SWITCHED OFF	DEVICE BIOMETRICS IS SWITCHED ON BUT APP BIOMETRICS IS SWITCHED OFF	DEVICE BIOMETRICS IS SWITCHED ON AND APP BIOMETRICS IS SWITCHED ON
ADMIN ACCOUNTS	Must enter password with each login	Must enter password with each login	'Keep me signed in with biometric unlock' is available, expires after 90 days inactivity
NON-ADMIN ACCOUNTS	'Keep me signed in' is available, expires after 14 days inactivity	Must enter password with each login	'Keep me signed in with biometric unlock' is available, expires after 90 days inactivity
PARENT ACCOUNTS	'Keep me signed in' is available, expires after 14 days inactivity	Must enter password with each login	'Keep me signed in with biometric unlock' is available, expires after 90 days inactivity

Aladdin Connect

How to Set Up Biometric Unlock on your Connect App
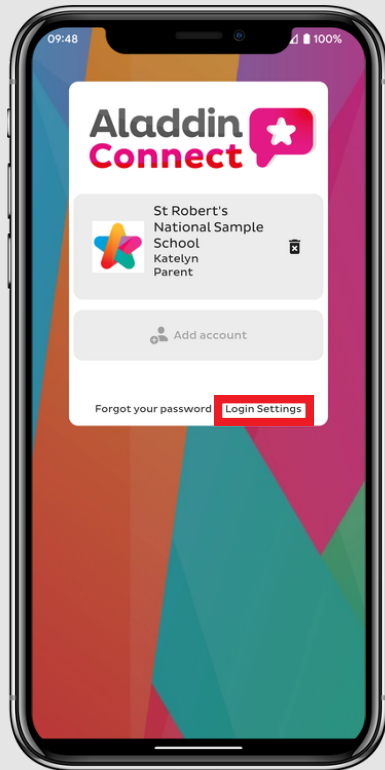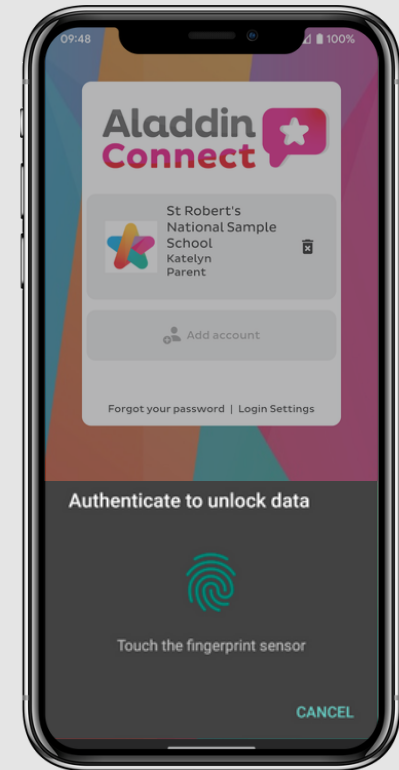

Login Settings

From the login page of the Connect app choose the 'Login Settings' option at the bottom.
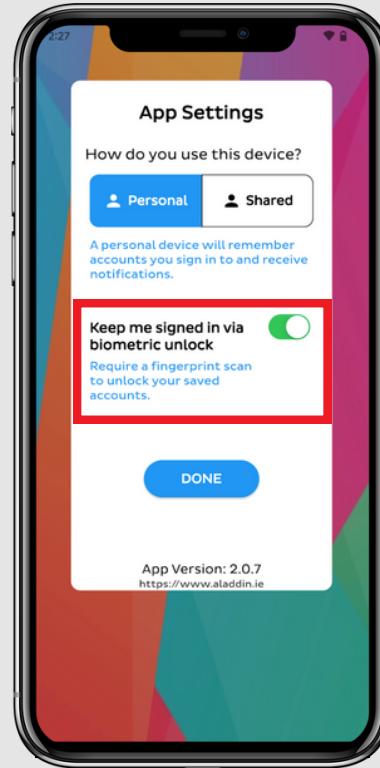
Switch On Option

Within the login settings page if your phone has biometrics enabled you will see the option 'Keep me signed in via biometric unlock' tap this to switch it on.

Log In Using Biometric

Once enabled when you tap on your account from the login page of the app you will be prompted to use the device's chosen method of biometric unlock.

BIOMETRIC TYPES SUPPORTED ON IOS

BIOMETRIC TYPES SUPPORTED ON ANDROID